

HR support combining service and technology, helps UK's Top Financial service provider to expand in India

More efficient on-boarding process | Expert HR compliance support | Extensive HR support

Industry

Financial Service
and Technology

Location

Bangalore, India

Number of employees

60+ Across India

Client Since

2 years

Overview

They were able to create a thriving culture, attract top talent, offer corporate benefits, and simplify its HR challenges with OBOX's full-service HR solutions. OBOX provided with all the necessary HR support to conduct a seamless transfer of their consultants and enabled them to continue their core work without interruption.

Challenge

Finding an efficient, cost-effective HR solution that would allow the ownersto spend less time thinking about administrative HR issues and focus more of their energy on global expansion in India

Services Used

1. Payroll Management
2. Handbook
3. HR Compliance
4. Labour Law Registration
5. Virtual HR Manager - Shared
6. HRMS
7. POSH Compliance
8. HR Advisory

Their challenge

They are one of the UK's fastest financial services and consulting firm and had consultants working in India. The client's main concerns were to transfer the consultant to the Indian entity and find an HR provider that could offer full service human resource solution which includes HR compliance, Payroll administration, and Recruitment.

Our solution

Hiring OBOX ensured to create cost-effective solutions that could address each of the client's unique needs.

They explored several HR services and software providers before choosing OBOX as their HR partner. OBOX's combination of **service and technology** made the final selection easy. The transition was seamless, and they were pleased with how easily OBOX project managers transferred information from the previous payroll provider and kept them updated throughout the entire process.

A **Virtual HR Manager** was assigned to handle this project which ensured all the critical queries were addressed promptly.

OBOX helped them to create an **employee handbook, work policies, and employment documents**.

Lastly, OBOX also managed **talent acquisition** for them, opting for a full-service HR solution.

Business impact

To meet its objectives, they leveraged OBOX's expertise in talent acquisition, in addition to its **HR administrative support and compliance knowledge** in India.

As a result of OBOX services, this client is now positioned to confidently direct and expand their business in India without worrying about the risks of **HR compliance**.

They have relied heavily on OBOX's team of experts, which provided speed of service, specific in-country **knowledge of labor laws**, and the ability to mitigate risk. Furthermore, OBOX supported timely **compliance payments to Government authorities** on behalf of the client.